







BIER BOTSWARA LIFE GUARD BIER

ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2019

Key features

Revenue

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- Net insurance premium income increased by 11% to P 2.6 billion
- Fee revenue decreased by 8% to P 98 million
- Value of new business increased by 8% to P 158 million

Embedded Value

- Embedded value increased to P4.65 billion (December 2018: P4.42 billion)
- Return on Group Embedded Value is 13.0% (December 2018: 14%)

Assets Under Management

 Assets under management increased by 6% to P 29.2 billion

Dividends

- P 369 million paid as dividends during the year (December 2018: P 457 million)
- Final normal dividend proposed of P166.6 million (net of tax)
- Special dividend proposed of P31.1 million (net of tax)

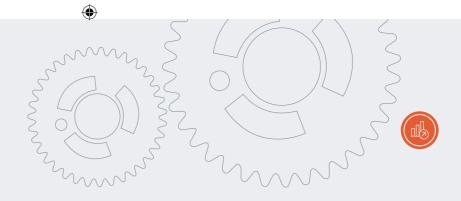
Earnings

- Operating profit
 is flat at P 376 million
- Core earnings increased by 7% to P 412 million
- Profit attributable to equity holders increased by 18% to P 437 million

Solvency

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 Business is well capitalised, required capital for the group subsidiaries is covered 7.1 times (December 2018: 4.7 times)



Group Consolidated Income Statement

	Year to 31 Dec 2019 P'000	Year to 31 Dec 2018 P'000
Revenue		
Net insurance premium income	2,597,852	2,349,017
Gross premium income - recurring	1,510,609	1,353,288
- single	1,140,404	1,044,081
Insurance premiums ceded to reinsurers	(53,161)	(48,352)
Investment income	1,138,243	825,072
Revenue from contracts with customers	98,414	107,021
Investment income	171,594	142,698
Interest income using EIR	11,165	11,065
Other interest income	797,600	615,050
Profit on sale of subsidiary	3,472	-
Net gains/(losses) on financial assets held at fair value through profit or loss	55,998	(50,762)
Total revenue	3,736,095	3,174,089
Net insurance and investment contract benefits and claims	(2,622,131)	(2,145,572)
Gross insurance benefits and claims	(1,649,328)	(1,499,330)
Reinsurance claims	34,580	12,229
Change in liabilities under investment contracts	(421,258)	(191,599)
Change in policyholder liabilities under insurance contracts	(584,757)	(470,805)
Change in contract liabilities ceded to reinsurers	(1,368)	3,933
Expenses	(719,005	(619,231)
Sales remuneration	(397,221)	(310,895)
Administration expenses	(316,700)	(308,336)
Finance cost on leases (IFRS 16)	(1,110)	-
Impairment losses	(3,974)	-
Profit before share of profit of associates and joint ventures	394,959	409,286
Share of profit of associates and joint ventures	142,233	52,871
Profit before tax	537,192	462,157
Tax expense	(98,919)	(95,694)
Profit for the year from continuing operations	438,273	366,463
Discontinued operations		
Profit for the year from discontinued operations	2,191	4,069
Profit for the year	440,464	370,532
Profit attributable to:		
- Equity holders of the parent from continuing operations	434,720	366,607
- Equity holders of the parent from discontinuing operations	2,191	4,069
- Non-controlling interests	3,553	(144)
	440,464	370,532





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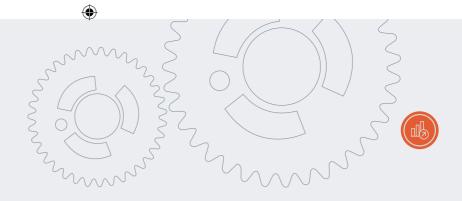
ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2019

Group Consolidated Income Statement (continued)

	Year to 31 Dec 2019 P'000	Year to 31 Dec 2018 P'000
Earnings per share (thebe) attributable to ordinary equity holders of the parent		
- Basic	158	135
- Diluted	157	135
Earnings per share (thebe) from continuing operations		
- Basic	157	133
- Diluted	156	133
Earnings per share (thebe) from discontinued operations		
- Basic	1	1
- Diluted	1	1

Group Consolidated Statement of Comprehensive Income

	Year to 31 Dec 2019 P'000	Year to 31 Dec 2018 P'000
Profit for the year	440,464	370,532
Other comprehensive income		
Other comprehensive income to be reclassified to profit or loss in subsequent years (net of tax)		
Exchange differences on translation of foreign operations	(6,486)	2,538
Total comprehensive income for the year	433,978	373,070
Total comprehensive income attributable to:		
- Equity holders of the parent	428,234	369,145
- Equity holders of the parent from discontinuing operations	2,191	4,069
- Non-controlling interests	3,553	(144)
	433,978	373,070



Group consolidated statement of financial position

	Year to 31 Dec 2019 P'000	Year to 31 Dec 2018 P'000
ASSETS		
Property and equipment	154,562	155,320
Intangible assets	104,226	99,454
Right-of-use assets	20,767	-
Investment property	10,613	117,344
Investments in associates and joint ventures	1,664,623	1,577,409
Long term reinsurance assets	7,718	6,350
Non-current assets held for sale	-	47,688
Financial assets at fair value through profit or loss	14,066,744	13,340,130
- Bonds (government, public authority, listed and unlisted corporates)	8,608,179	8,031,912
- Investment in property funds and companies	840,296	294,132
- Equity investments (local and foreign)	1,784,202	3,415,317
- Other loan advances	-	393,951
- Money market instruments	2,834,067	1,204,818
Loans at amortised cost	50,000	50,000
Insurance and other receivables	247,033	304,585
Tax receivable	5,258	-
Cash, deposits and similar securities	162,095	112,844
Total assets	16,493,639	15,811,124
EQUITY AND LIABILITIES		
Equity attributable to equity holders of the parent		
Stated capital	154,936	154,936
Non-distributable reserves	227,088	323,449
Retained earnings	2,521,321	2,340,180
Total equity attributable to equity holders of the parent	2,903,345	2,818,565
Non-controlling interests	23,597	22,008
Total equity	2,926,942	2,840,573
Liabilities		
Policyholder liabilities under:	13,111,865	12,521,188
- Insurance contracts	10,444,102	9,859,345
- Investment contracts	2,667,763	2,661,843
Derivatives instrument	5,810	-
Deferred tax liability	22,161	13,695
Lease Liability	21,431	-
Insurance and other payables	389,561	393,813
Tax payable	-	2,428
Related party balances	15,869	17,632
Liabilities classified as held-for-sale	-	21,795
Total equity and liabilities	16,493,639	15,811,124



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ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2019

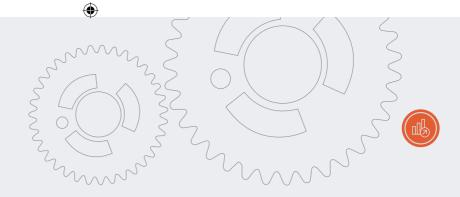
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Group Consolidated Statement of Changes in Equity

For the year ended 31 December 2019	Stated capital P'000	Non-distributable reserves P'000	Retained earnings P'000	Total equity attributable to equity holders of parent P'000	Non-controlling interests P'000	Total equity P'000
As at 1 January 2019						
Opening balances	154,936	323,449	2,340,180	2,818,565	22,008	2,840,573
Profit for the year	-	-	436,911	436,911	3,553	440,464
FCTR Movement	-	(6,486)	-	(6,486)	-	(6,486)
Dividend paid	-	-	(368,684)	(368,684)	(2,176)	(370,860)
Transfers from non-distributable reserves to retained earnings	-	(93,688)	93,688	-	-	-
Other movement in reserves	-	3,813	19,226	23,039	212	23,251
Balances at 31 December 2019	154,936	227,088	2,521,321	2,903,345	23,597	2,926,942
For the year ended 31 December 2018						
As at 1 January 2018						
Opening balances	154,936	397,914	2,349,983	2,902,833	16,823	2,919,656
Profit for the period	-	-	370,676	370,676	(144)	370,532
FCTR Movement	-	2,538	-	2,538	-	2,538
Dividend paid	-	-	(457,441)	(457,441)	-	(457,441)
Transfers from non-distributable reserves to retained earnings	-	(88,593)	88,593	-	-	-
Other movements in reserves	-	11,590	(11,631)	(41)	5,329	5,288
Balances at 31 December 2018	154,936	323,449	2,340,180	2,818,565	22,008	2,840,573

Group Consolidated Statement of Cash Flows

	Year to 31 Dec 2019 P'000	Year to 31 Dec 2018 P'000
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Net cashflows from operating activities	577,440	383,369
Cash generated from operations	732,578	554,700
Interest received	133,179	97,323
Dividend received from equity investments	108,547	119,365
Dividend received from associates and joint ventures	73,247	151,533
Interest expense on leases (IFRS 16)	(1,110)	-
Tax paid	(98,139)	(82,111)
Dividend paid	(370,862)	(457,441)
Net cashflows utilised in investing activities	(524,213)	(454,779)
Purchase of property and equipment	(8,541)	(6,267)
Purchase of computer software	(15,545)	(14,744)
Proceeds from sale of a subsidiary	25,000	-
Purchase of investment in associates and joint ventures	(31,568)	(3,056)
Acquisition of investments	(493,559)	(430,712)
Net cashflows from Financing activities	(3,976)	-
Payment of principal portion of lease liabilities (IFRS 16)	(3,976)	-
Net increase//decrease) in each and each equivalente	49.251	(71,410)
Net increase/(decrease) in cash and cash equivalents	•	· · · /
Cash and cash equivalents at the beginning of the year	112,844	184,254
Cash and cash equivalents at the end of the year	162,095	112,844



Group Embedded Value

DEFINITION OF EMBEDDED VALUE

The embedded value represents an estimate of the economic value of the company excluding the value attributable to future new business and the value attributable to minority interests. The embedded value comprises:

The value of the shareholders' net assets; >

Fair value adjustments; and The value of in-force business. > >

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The value of in-force business is the present value of future after-tax profits arising from business in force at the valuation date, discounted at the risk discount rate, and adjusted for the cost of capital required to support the business.

Embedded value results for the year ended 31 December 2019

	Year to 31 Dec 2019 P'000	Year to 31 Dec 2018 P'000
Embedded value results		0
Shareholders' net assets after fair value adjustments Shareholders' net assets, excluding goodwill	2,840,992 2,840,992	2,755,575 2,755,575
Value of in-force	1,810,554	1,663,855
Value before cost of capital Fair value adjustments	1,775,420 183,102	1,623,934 176,562
Cost of capital	(147,968)	(136,641)
Embedded value at end of year	4,651,546	4,419,430
Closing Embedded value at the beginning of year	4,419,430	4,307,359
Required Capital	401,158	584,948
Required Capital Cover	7.1	4.7
Embedded value per share (Pula)	16.47	15.65
Embedded value earnings		
Embedded value earnings	574,919	601,476
Change in embedded value	222,788	112,071
Movement in capital	(16,553)	31,964
Dividends paid	368,684	457,441
Return on embedded value	13.0%	14.0%
These earnings can be analysed as follows:		
Expected return on life business in force	146,522	127,688
Value of new business	170,428	158,260
Value at point of sale	157,699	146,677
Expected return to end of year	12,729	11,583
Operating experience variances	88,659	73,064
Mortality/Morbidity	27,612	25,121
Persistency	29,136	2,714
Expenses	8,185	327
Other	23,726	44,902
Operating assumption changes	(20,085)	45,292
Mortality/morbidity	(15,851)	70,156
Persistency	(61,680)	22,037
Expenses	76,521	(7,977)
Other	(19,075)	(38,924)

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ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2019

Group Embedded Value (cont'd)

	Year to 31 Dec 2019 P'000	Year to 31 Dec 2018 P'000
Embedded value earnings from operations	385,524	404,304
Investment variances	39,440	27,044
Economic assumption changes	30,543	(19,414)
Embedded value earnings from covered business	455,507	411,933
Return on shareholders assets	122,200	69,341
Investment Returns	(19,573)	(32,418)
Net profit non-life operations	141,773	101,759
Change in shareholders' fund adjustments	(2,788)	120.201
Changes in treasury share adjustments	(77,531)	(1,809)
Movement in fair value of incentive scheme shares	(5,830)	10,415
Movement in present value of holding company expenses	(5,243)	(26,143)
Movement in other net worth adjustments	85,816	137,738
Embedded value earnings	574,919	601,476
a) Value of new business		
Value of new business at point of sale	157,699	146,677
Value before cost of capital	165,204	154,859
Recurring premium	106,282	94,393
Single premium	58,922	60,466
Cost of capital	(7,505)	(8,182)
Expected return to end of year	12,729	11,583
b) Fair value adjustments		
Staff share scheme	(28,596)	(22,767)
Non-life operations write-up to fair value (BIFM)	178,929	130,365
Non-life operations write-up to fair value other)	141,397	94,818
Group holding expenses	(148,102)	(142,858)
Reversal of cross holding adjustment	39,474	117,004
Total	183,102	176,562
Consisting of:		
Value of In Force adjustments	183,102	176,562

Commentary

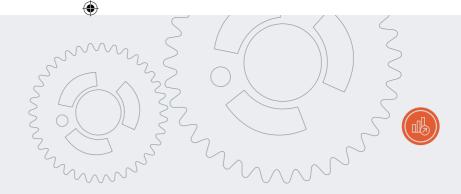
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ECONOMIC ENVIRONMENT

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On the global front, 2019 proved a volatile year for financial markets where US-China trade war, Brexit uncertainty, geopolitical risks and signs of slowing global economic growth dominated markets. The year started with positive market sentiments as concerns over global trade eased and major central banks grew more accommodative. Towards the end of the year, optimism returned to markets on the prospects for an eventual US-China trade deal, better global economic data and accommodative monetary stance by global central banks. Generally, investor sentiment improved over the last quarter, resulting in a significant rally in risky assets and higher benchmark yields.

On the local front, real GDP slid from 4.1% (YoY) in Q1 2019 to 3.1% (YoY) in Q3 2019. The deceleration in growth was mainly driven by lower mining output in 2019, predominantly emanating from a decrease in international diamond demand. Growth in real value added from Finance & Business Services, Trade, Hotels & Restaurants and Transport & Communications industries remained robust on the other hand. Botswana inflation rate continued to surprise the market on the downside and remained persistently below the Bank of Botswana's target range of 3-6%. Inflation softened to 2.5% in April, before rising to 2.9% in August and closing the year at 2.2% in December. This prompted the central bank to cut the bank rate by 25bps (0.25%) in August to 4.75%. The Monetary Policy Committee (MPC) cited subdued domestic demand pressures and modest increase in administered prices behind the positive inflation outlook in the medium term. Credit extension dropped from 8.1% recorded in January to 6.8% in July driven by a significant decline in business borrowing which indicated lower activity in the business sector. Business Expectation Survey (BES) release which showed that businesses were less optimistic about economic activity, concerned about tight access to credit in the domestic market and anticipated upward pressure on costs of materials, wages and transport.



Commentary (cont'd)

ACCOUNTING POLICIES AND PRESENTATION

The abridged consolidated financial results of The Group are extracted from the Group financial statements that have been prepared in accordance with International Financial Reporting Standards (IFRS) and are presented in the manner required by the Insurance Industry Act, 2015 and the Companies Act of (CAP 42:01). These policies are consistent with those applied for the year ended 31 December 2018 except for the new accounting policies adopted by the Group on leases as necessitated by the new changes emanating from IFRS 16. The Group has recognised a right of use asset valued at P20.8 million and a corresponding lease liability of P 21.4 million in terms of IFRS 16 which relates to the offices occupied under operating lease arrangements.

FINANCIAL OVERVIEW

Analysis of earnings

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	Year to 31 Dec 2019 P'000	Year to 31 Dec 2018 P'000	% change
Operating profit*	376,277	375,152	0%
Investment income on shareholders' assets	35,341	8,341	324%
Core Earnings	411,618	383,493	7%
Profit on sale of a subsidiary	3,472	-	100%
Share of profit of associates and joint ventures net of tax	142,233	52,871	169%
Investment losses surpluses on shareholders assets	(23,684)	25,937	-191%
Profit before tax	533,639	462,301	15%
Тах	(98,919)	(95,694)	3%
Profit after tax	434,720	366,607	19%
Profit for the year from discontinued operations	2,191	4,069	-46%
Profit attributable to equity holders	436,720	370,676	18%
Minority shareholders' interest	3,553	(144)	-2567%
Profit after minority	440,464	370,532	19%

*Operating profit is an internal adjusted number (thus not IFRS), that the Group uses as a business performance measure.

Operating profit for the Group is flat at P376 million as at December 2019 compared to prior year. Operating profit for the life business increased by 3% over the year despite the difficult economic conditions and intensified competition. The asset management business operating profit for the year was 14% down compared to prior year due to pressure on the fees earned. The general insurance business was positively impacted by lower claims leading to a decent growth over last year, however this business was sold during the year as the Group streamlined its activities. Share of profits of associates and joint ventures increased by 169% due to lower impairment charge compared to prior year. The associates companies also delivered better results this year compared to last year due to varying factors. Investment income which comprises mainly of dividend income increased by 324% compared to prior year as a result of dividends from both local equity and offshore equity funds.

EMBEDDED VALUE

The Group's embedded value increased to P4.65 billion from the P4.42 billion reported as at 31 December 2018. The embedded value allows for P369 million dividend paid during the year.

VALUE OF NEW LIFE BUSINESS

The value of new life business increased by 8% at P158 million compared to prior year. Value of new business increased during the year due to the increase in new business acquired especially on the group schemes.

OVERVIEW OF OPERATIONS

For management purposes, the group is organised into three principal business areas based on their products and services and these make up the four reportable operating segments as follows;

- The life insurance segment which provides life insurance services to its customers through Botswana Life Insurance Limited, Botswana's leading life insurance company, a full subsidiary
 of the Group
- The asset management segment which provides asset management services to its customers through Botswana Insurance Fund Management Limited, a full subsidiary of the Group
 The general insurance segment which provides legal insurance and short-term insurance to its customers through BIHL Insurance Company Limited and Botswana Insurance Company Limited (BIC) respectively
- BIHL also has associate holdings of 28.1% in Letshego Holdings Limited, 37% in Funeral Services Group (FSG) and 25.1% in Nico Holdings Limited (Malawi)

Inter-segment transactions that occurred during 2019 and 2018 between business segments took place on an arm's length basis in a manner similar to transactions with third parties. Segmental income, segment expenses and segment results include those transfers between business segments, which are eliminated on consolidation.

The sources of revenue for segments included under "Other" segments are, Holding Company and the Corporate Social Investment Trust.



ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2019

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Commentary (cont'd)

SEGMENT RESULTS

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For the year ended 31 December 2019	Life Business	Ma
CONTINUING OPERATIONS	P'000	Ivia
Premium revenue	2,597,852	
Fee revenue		
- Internal		
- External		
Investment income	726,354	
Interest income using EIR	8,381	
Profit on sale of a subsidiary		

Change in policyholder liabilities under insurance contracts (586, 125) - - - (686, 125) Anange in kabilities under investment contracts . (421, 258) .	For the year ended 31 December 2019 CONTINUING OPERATIONS	Life Business P'000	Asset Management P'000	General Insurance P'000	Associates P'000	Other P'000	Inter Segmental P'000	Consolidated P'000
Fee revue	Premium revenue	2,597,852	-	-	-	-	-	2,597,852
Lethenal - 120,836 - C24,221 - 96,414 Interest income 8,381 - - 2,764 11,155 Profit on sale of a subsidiary - - 3,472 - - 3,472 Profit on sale of a subsidiary - - 3,472 - - 3,472 Profit on sale of a subsidiary - - - 3,472 - - 3,78,08 Policyholder labilities under insurance contracts 3,216,238 529,966 3,472 - - - (421,258) Change in labilities under insurance contracts - - - - - - - (421,258) - </td <td>Fee revenue</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	Fee revenue							
Investment income 726.334 248.261	- Internal	-	1,731	-	-	-	(1,731)	-
Interest income using EIR 8.381 - - 2,764 - 11,165 Profit on sale of a subsidiary - - 100,210 13,472 - - 100,210 105,710 3,772 3,772 3,772 3,772 3,772 3,772 3,772 3,772 3,772 3,772 3,772 3,772 3,772 3,772 3,772 3,772 3,772 3,772 1,165,61 5,786,05 - - - 1,666,125 - - - 4,421,258 - - - 4,421,258 - - - - - 4,421,258 - - - - - 1,421,258 - </td <td>- External</td> <td>-</td> <td>120,836</td> <td>-</td> <td>-</td> <td>(22,422)</td> <td>-</td> <td>98,414</td>	- External	-	120,836	-	-	(22,422)	-	98,414
Pofit on sale of a subsidiary - - 3,472 - - 3,472 Fair value gains and Losses (116,259) 159,128 - - 180,243 (167,114) 55,898 Policyholder Inabilities under insurance contracts (16,14,748) - - - - (16,14,748) Change in policyholder Inabilities under insurance contracts (886,125) - - - (421,258) Change in labilities under insurance contracts (421,258) - - (30,374) (31,374) Finance costs - - - (31,724) - (31,724) - (31,74) (31,74) (31,74) (31,74) (31,724) - (31,724) - (31,724) - (31,724) - - (31,724) - - - (31,724) - - - (31,724) - - - - - - (31,724) - - - - - - - - -	Investment income	726,354	248,261	-	-	613,855	(619,276)	969,194
Fair value gains and losses (116.29) 159.128 - - (180.243) (157.144) 55.888 Total nicome 3.216.328 529.966 3.472 - 774.460 (176.17.48) 3.76.308 Change in ploi/pholder liabilities under insurance contracts (16.14.7.48) - - - (16.14.7.48) Change in liabilities under insurance contracts (227.809) (58.905) - - (30.817) 17.71 (31.77) Change in liabilities under insurance contracts (227.809) (58.905) - - (30.817) 17.71 (31.77) Frain xee costs (27.809) (58.905) - - (30.817) 17.71 (31.77) Selling expenses (27.809) (39.721) - - (39.721) - - (39.721) Portit for d associates and joint ventures (30.721) (18.74) (18.23) (14.223) Tax expense (94.074) (18.74) (18.74) (778.53) (40.78.53) (40.78.53) Profit for the year f	Interest income using EIR	8,381	-	-	-	2,784	-	11,165
Total nerve 3.216.328 529.966 3.472 - 774,460 (788,121) 3.736.065 Policyholder benefits paid (1.614.748) - - - - - - (1.614.748) - - - - - (1.614.748) - - - (1.614.748) - - - (1.614.748) - - - - (1.614.748) - - - - (1.614.748) - - - (1.616.748) (1.614.748) - - - (1.617.74) </td <td>Profit on sale of a subsidiary</td> <td>-</td> <td>-</td> <td>3,472</td> <td>-</td> <td>-</td> <td>-</td> <td>3,472</td>	Profit on sale of a subsidiary	-	-	3,472	-	-	-	3,472
Policyholder benefits paid (1.614,748) - - - (1.614,748) Change in policyholder labilities under insurance contracts (586,125) - - (421,258) Change in labilities under insurance contracts (421,258) - - (421,258) Administration expenses (227,809) (58,805) - - (421,258) Inanace costs - - (3,074) - (421,258) Selling expenses (397,22) - - (3,974) (3,974) Selling expenses (94,074) (18,746) - - (397,22) Profit before share of profit of associates and joint ventures 390,425 48,892 3,472 - 738,560 (786,390) 394,959 Profit for the year from continuing operations 296,351 30,146 17,393 128,312 744,424 (778,353) 442,233 Profit for the year from continuing operations 296,351 30,146 17,393 128,312 744,424 (778,353) 440,414 Profit for the year from d	Fair value gains and losses	(116,259)	159,128	-	-	180,243	(167,114)	55,998
Change in policyholder liabilities under insurance contracts (586,125) - - - (658,125) Change in liabilities under investment contracts (227,809) (59,806) - (30,817) 1,731 (316,701) Finance costs - - - (30,817) 1,731 (316,701) Finance costs - - - (30,817) - (1110) - (117) Portit Sorts share of porfit of associates and joint ventures (397,221) - - (397,221) - - (397,221) - - (397,221) - - (42,238) 34,72 - - (49,724) (786,390) 394,95 394,95 34,892 3,472 - - - 142,233 142,233 348,8273 - - 142,233 348,8273 - - 2,919 - - - 2,919 - - 2,949,017 - - 2,949,017 - - - 2,949,017 - -	Total net income	3,216,328	529,956	3,472	-	774,460	(788,121)	3,736,095
contracts 1 - - - - 1	Policyholder benefits paid	(1,614,748)	-	-	-	-	-	(1,614,748)
Administration expenses (227,809) (59,806) - - (30,817) 1,731 (316,701) Finance costs - - - (1,10) - (1,10) Inpairment losses (397,221) - - (397,221) - - (397,221) Profit before share of profit of associates and joint ventures 390,425 48,892 3,472 - 738,560 (786,390) 394,959 Share of profit of associates and joint ventures - - 13,921 128,312 - - 142,233 Tax expense (94,074) (18,176) 17,816 8,037 (98,919) Profit for the year from discontinued operation - - 1,191 - - 2,191 Profit for the year from discontinued operation - - 1,193 (44,614) 768,819 Profit for the year from discontinued operation - - 2,191 - - 2,349,017 Profit for the year from discontinued operation 123,863 - 164,6414		(586,125)	-	-	-	-	-	(586,125)
Finance costs . <	Change in liabilities under investment contracts	-	(421,258)	-	-	-	-	(421,258)
Impairment losses .	Administration expenses	(227,809)	(59,806)	-	-	(30,817)	1,731	(316,701)
Selling expenses (397,221) - - (397,221) Profit before share of profit of associates and joint ventures 390,425 48,892 3,472 - 738,660 (786,390) 394,959 Share of profit of associates and joint ventures - 13,921 128,312 - - 142,233 Tax expense (94,074) (18,746) - - 68,037 (98,919) Profit for the year from continuing operation 296,351 30,146 17,393 128,312 744,424 (778,353) 440,464 Profit for the year from discontinued operation - 2,191 - - 2,191 Profit for the year from discontinued operation - 2,191 - - 2,349,017 Profit for the year from discontinued operation - 616 - - 616 - - 2,349,017 Profit for the year from discontinued operation - 123,863 - - - 616 - - - 616 - - - 61	Finance costs	-	-	-	-	(1,110)	-	(1,110)
Profit before share of profit of associates and joint ventures 390,425 48,892 3,472 738,660 (786,390) 394,959 Share of profit of associates and joint ventures - - 13,921 128,312 - - 142,233 Tax expense (94,074) (18,746) - 5,864 8,037 (98,919) Profit for the year from continuing operations 296,351 30,146 17,393 128,312 744,424 (778,353) 438,273 Profit for the year from discontinued operation - - 2,191 - - 2,191 Profit for the year 296,351 30,146 19,584 128,312 744,424 (778,353) 440,464 For the year ended 31 December 2018 - - - 2,349,017 - - - 2,349,017 Prevenue - 123,863 - - (16,842) - 107,021 Investment income 558,473 207,381 - 449,373 (446,414) 768,813 Pair value gains	Impairment losses	-	-	-	-	(3,974)	-	(3,974)
joint valures 330.42.0 40.532 54.72 100,000 (100,30) 334,350 Share of profit of associates and joint ventures - - 13,921 128,312 - - 142,233 Tax expense (94,074) (18,746) - - 5,864 8,037 (98,919) Profit for the year from continuing operations 296,351 30,146 17,393 128,312 744,424 (778,353) 440,464 Profit for the year from discontinued operation - - 2,191 - - 2,191 Profit for the year from discontinued operation - - 2,191 - - 2,191 Profit for the year from discontinued operation - - 2,191 - - 2,191 Profit for the year from discontinued operation - - 2,191 - - 2,349,017 For the year ended 31 December 2018 - - 123,863 - - (616) - - 2,349,017 - - 107,021	Selling expenses	(397,221)	-	-	-	-	-	(397,221)
Tax expense (94,074) (18,746) - 5,864 8,037 (98,919) Profit for the year from continuing operation 296,351 30,146 17,393 128,312 744,424 (778,353) 438,273 Profit for the year from discontinued operation 296,351 30,146 19,584 128,312 744,424 (778,353) 440,464 Profit for the year ended 31 December 2018 Premium revenue 2,349,017 - - - 2 349,017 Fee revenue - 112,863 - - 0 0 2,349,017 Investment income 558,473 207,381 - - (16,642) - 107,021 Investment income 558,473 207,381 - 449,373 (446,414) 768,813 Policyholder benefits paid (1487,101) - - - (50,762) Change in labilities under investment contracts (191,599) - - (146,872) Change in policyholder labilities under insurance (146,872) - -		390,425	48,892	3,472	-	738,560	(786,390)	394,959
Profit for the year from continuing operations 296,351 30,146 17,393 128,312 744,424 (778,353) 438,273 Profit for the year 296,351 30,146 19,584 128,312 744,424 (778,353) 440,464 For the year ended 31 December 2018 - - - 2,349,017 - - - 2,349,017 Fee revenue - - 616 - - - 2,349,017 - - - 2,349,017 - External - 616 - - - (616) - 107,021 Investment income 558,473 207,381 - 449,373 (446,414) 768,813 Fair value gains and losses (61,028) 10,266 - - - (50,762) Total net income 2,846,462 342,126 - 432,531 (447,030) 3,174,089 Policyholder banefits paid (1,487,101) - - - (10,487,101) Change in p	Share of profit of associates and joint ventures	-	-	13,921	128,312	-	-	142,233
Profit for the year from discontinued operation - 2,191 - - 2,191 Profit for the year 296,351 30,146 19,584 128,312 744,424 (778,353) 440,644 For the year ended 31 December 2018 Premium revenue 2,349,017 - - - 2,349,017 Fee revenue - 616 - - - - 2,349,017 - External - 016 - - - - 2,349,017 Investment income 2,349,017 - - - - 2,349,017 - External - 123,863 - - (616) - 107,021 Investment income 558,473 207,381 - 449,373 (446,414) 768,813 Fair value gains and losses (61,028) 10,266 - - - (107,010) Change in policyholder liabilities under investment contracts (191,599) - - - (1466,872) Change in policyhold	Tax expense	(94,074)	(18,746)	-	-	5,864	8,037	(98,919)
Profit for the year 296,351 30,146 19,584 128,312 744,424 (778,353) 440,464 For the year ended 31 December 2018 Premium revenue 2,349,017 - - - 2,349,017 Fer revenue - 616 - - - 2,349,017 - Internal - 616 - - - (616) - - External - 123,863 - - (16,842) - 107,021 Investment income 558,473 207,381 - - 449,373 (446,414) 768,813 Fair value gains and losses (61,028) 10,266 - - - (50,762) Total net income 2,846,462 342,126 - 432,531 (447,030) 3,174,089 Policyholder benefits paid (1,487,101) - - - (1487,101) Change in policyholder liabilities under insurance contracts (191,599) - - - (310,836) Selling expense	Profit for the year from continuing operations	296,351	30,146	17,393	128,312	744,424	(778,353)	438,273
For the year ended 31 December 2018 Premium revenue 2,349,017 - - - 2,349,017 Fee revenue - - 616 - - - 2,349,017 - Internal - 616 - - - 6(616) - - External - 123,863 - (16,842) - 107,021 Investment income 558,473 207,381 - - 449,373 (446,414) 768,813 Fair value gains and losses (61,028) 10,266 - - - (50,762) Total net income 2,846,462 342,126 - 432,531 (447,030) 3,174,089 Policyholder benefits paid (1,487,101) - - - (1,487,101) Change in policyholder liabilities under insurance contracts - (191,599) - - - (466,872) Administration expenses (212,416) (57,209) - - (310,895) - - <	Profit for the year from discontinued operation	-	-	2,191	-	-	-	2,191
Premium revenue 2,349,017 - - - 2,349,017 Fee revenue - 1nternal - 616 - - - (616) - - External - 123,863 - - (16,842) - 107,021 Investment income 558,473 207,381 - - 449,373 (446,414) 768,813 Fair value gains and losses (61,028) 10,266 - - - - (50,762) Total net income 2,846,462 342,126 - - 432,531 (447,030) 3,174,089 Policyholder benefits paid (1,487,101) - - - - (1,487,101) Change in labilities under insurance contracts - (191,599) - - - (466,872) Administration expenses (212,416) (57,209) - - (310,895) Selling expenses (310,895) - - - (310,895) Share of profit of a	Profit for the year	296,351	30,146	19,584	128,312	744,424	(778,353)	440,464
Fee revenue - 616 - - (616) - - External - 123,863 - - (16,842) - 107,021 Investment income 558,473 207,381 - 449,373 (446,414) 768,813 Fair value gains and losses (61,028) 10,266 - - 432,531 (447,030) 3,174,089 Policyholder benefits paid (1,487,101) - - 432,531 (447,030) 3,174,089 Policyholder benefits paid (1,487,101) - - - (1,487,101) Change in policyholder liabilities under investment contracts (191,599) - - (191,599) Change in policyholder liabilities under insurance (466,872) - - (466,872) Administration expenses (212,416) (57,209) - - (308,336) Selling expenses (310,895) - - 393,203 (446,413) 409,286 Share of profit of associates and joint ventures - 9,432	For the year ended 31 December 2018							
- Internal - 616 - - (616) - - External - 123,863 - - (16,842) - 107,021 Investment income 558,473 207,381 - - 449,373 (446,414) 768,813 Fair value gains and losses (61,028) 10,266 - - - (50,762) Total net income 2,846,462 342,126 - - 432,531 (447,030) 3,174,089 Policyholder benefits paid (1,487,101) - - - - (14,87,101) Change in policyholder liabilities under investment contracts - (191,599) - - - (191,599) Change in policyholder liabilities under insurance contracts . (191,599) - - . (466,872) Administration expenses (212,416) (57,209) - - . <t< td=""><td>Premium revenue</td><td>2,349,017</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>2,349,017</td></t<>	Premium revenue	2,349,017	-	-	-	-	-	2,349,017
- External - 123,863 - - (16,842) - 107,021 Investment income 558,473 207,381 - 449,373 (446,414) 768,813 Fair value gains and losses (61,028) 10,266 - - - (50,762) Total net income 2,846,462 342,126 - 432,531 (447,030) 3,174,089 Policyholder benefits paid (1,487,101) - - - - (14,87,101) Change in liabilities under investment contracts - (191,599) - - - (1466,872) Change in policyholder liabilities under insurance contracts (466,872) - - (39,328) 617 (308,336) Selling expenses (212,416) (57,209) - - - (310,895) Profit before share of profit of associates and joint ventures - 9,3318 - 393,203 (446,413) 409,286 Share of profit of associates and joint ventures - 9,432 43,439 - 52,871 Income tax expense (100,446) (14,514) -<	Fee revenue							
Investment income 558,473 207,381 - - 449,373 (446,414) 768,813 Fair value gains and losses (61,028) 10,266 - - - (50,762) Total net income 2,846,462 342,126 - - 432,531 (447,030) 3,174,089 Policyholder benefits paid (1,487,101) - - - - (1487,101) Change in liabilities under investment contracts - (191,599) - - - (1466,872) Change in policyholder liabilities under insurance contracts (466,872) - - - (466,872) Administration expenses (212,416) (57,209) - - - (310,895) Selling expenses (310,895) - - - 393,203 (446,413) 409,286 Share of profit of associates and joint ventures - - 9,432 43,439 - - 52,871 Income tax expense (100,446) (14,514) - (1,109)	- Internal	-	616	-	-	-	(616)	-
Fair value gains and losses (61,028) 10,266 - - - (50,762) Total net income 2,846,462 342,126 - 432,531 (447,030) 3,174,089 Policyholder benefits paid (1,487,101) - - - (1,487,101) Change in liabilities under investment contracts . (191,599) - - - (191,599) Change in policyholder liabilities under insurance contracts . (191,599) - - . . (191,599) Change in policyholder liabilities under insurance contracts .	- External	-	123,863	-	-	(16,842)	-	107,021
Total net income 2,846,462 342,126 - 432,531 (447,030) 3,174,089 Policyholder benefits paid (1,487,101) - - - (1,487,101) Change in liabilities under investment contracts - (191,599) - - - (191,599) Change in policyholder liabilities under insurance contracts (466,872) - - - (466,872) Administration expenses (212,416) (57,209) - - - (308,336) Selling expenses (310,895) - - - - (310,895) Profit before share of profit of associates and joint ventures - - 93,318 - - 52,871 Income tax expense (100,446) (14,514) - - (1,109) 20,375 (95,694) Profit for the year from continuing operations 268,732 78,804 9,432 43,439 392,094 (426,038) 366,463 Profit for the year from discontinued operation - - 4,069 -	Investment income	558,473	207,381	-	-	449,373	(446,414)	768,813
Policyholder benefits paid (1,487,101) - - - - - (1,487,101) Change in liabilities under investment contracts (191,599) - - - (191,599) Change in policyholder liabilities under insurance contracts (466,872) - - - - (466,872) Administration expenses (212,416) (57,209) - - (39,328) 617 (308,336) Selling expenses (310,895) - - - - (310,895) Profit before share of profit of associates and joint ventures - 9,3318 - - 393,203 (446,413) 409,286 Share of profit of associates and joint ventures - - 9,432 43,439 - - 52,871 Income tax expense (100,446) (14,514) - - (1,109) 20,375 (95,694) Profit for the year from continuing operations 268,732 78,804 9,432 43,439 392,094 (426,038) 366,463 Profit for the year from discontinued operation - - 4,069 - - </td <td>Fair value gains and losses</td> <td>· · · /</td> <td>10,266</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>(50,762)</td>	Fair value gains and losses	· · · /	10,266	-	-	-	-	(50,762)
Change in liabilities under investment contracts (191,599) - - - (191,599) Change in policyholder liabilities under insurance contracts (466,872) - - - (466,872) Administration expenses (212,416) (57,209) - - (39,328) 617 (308,336) Selling expenses (310,895) - - - - (310,895) Profit before share of profit of associates and joint ventures 369,178 93,318 - - 393,203 (446,413) 409,286 Share of profit of associates and joint ventures - 9,432 43,439 - - 52,871 Income tax expense (100,446) (14,514) - - (1,109) 20,375 (95,694) Profit for the year from continuing operations 268,732 78,804 9,432 43,439 392,094 (426,038) 366,463 Profit for the year from discontinued operation - - 4,069 - - 4,069	Total net income		342,126	-	-	432,531	(447,030)	
Change in policyholder liabilities under insurance contracts (466,872) - - - - (466,872) Administration expenses (212,416) (57,209) - - (39,328) 617 (308,336) Selling expenses (310,895) - - - - (310,895) Profit before share of profit of associates and joint ventures 369,178 93,318 - - 393,203 (446,413) 409,286 Share of profit of associates and joint ventures - 9,432 43,439 - - 52,871 Income tax expense (100,446) (14,514) - (1,109) 20,375 (95,694) Profit for the year from continuing operations 268,732 78,804 9,432 43,439 392,094 (426,038) 366,463 Profit for the year from discontinued operation - - 4,069 - - 4,069		(1,487,101)	-	-	-	-	-	
contracts (400,072) - - - - (400,072) Administration expenses (212,416) (57,209) - - (39,328) 617 (308,336) Selling expenses (310,895) - - - - (310,895) Profit before share of profit of associates and joint ventures 369,178 93,318 - - 393,203 (446,413) 409,286 Share of profit of associates and joint ventures - - 9,432 43,439 - - 52,871 Income tax expense (100,446) (14,514) - - (1,109) 20,375 (95,694) Profit for the year from continuing operations 268,732 78,804 9,432 43,439 392,094 (426,038) 366,463 Profit for the year from discontinued operation - - 4,069 - - 4,069	Change in liabilities under investment contracts	-	(191,599)	-	-	-	-	(191,599)
Selling expenses (310,895) - - - - - (310,895) Profit before share of profit of associates and joint ventures 369,178 93,318 - - 393,203 (446,413) 409,286 Share of profit of associates and joint ventures - - 9,432 43,439 - - 52,871 Income tax expense (100,446) (14,514) - - (1,109) 20,375 (95,694) Profit for the year from continuing operations 268,732 78,804 9,432 43,439 392,094 (426,038) 366,463 Profit for the year from discontinued operation - - 4,069 - - 4,069		(466,872)	-	-	-	-	-	(466,872)
Profit before share of profit of associates and joint ventures 369,178 93,318 - - 393,203 (446,413) 409,286 Share of profit of associates and joint ventures - - 9,432 43,439 - - 52,871 Income tax expense (100,446) (14,514) - - (1,109) 20,375 (95,694) Profit for the year from continuing operations 268,732 78,804 9,432 43,439 392,094 (426,038) 366,463 Profit for the year from discontinued operation - - 4,069 - - 4,069	Administration expenses	(212,416)	(57,209)	-	-	(39,328)	617	(308,336)
joint ventures 309,170 95,310 - - 595,205 (446,415) 409,260 Share of profit of associates and joint ventures - 9,432 43,439 - - 52,871 Income tax expense (100,446) (14,514) - - (1,109) 20,375 (95,694) Profit for the year from continuing operations 268,732 78,804 9,432 43,439 392,094 (426,038) 366,463 Profit for the year from discontinued operation - - 4,069 - - 4,069	Selling expenses	(310,895)	-	-	-	-	-	(310,895)
Income tax expense (100,446) (14,514) - (1,109) 20,375 (95,694) Profit for the year from continuing operations 268,732 78,804 9,432 43,439 392,094 (426,038) 366,463 Profit for the year from discontinued operation - - 4,069 - - 4,069		369,178	93,318	-	-	393,203	(446,413)	409,286
Income tax expense (100,446) (14,514) - (1,109) 20,375 (95,694) Profit for the year from continuing operations 268,732 78,804 9,432 43,439 392,094 (426,038) 366,463 Profit for the year from discontinued operation - - 4,069 - - 4,069	Share of profit of associates and joint ventures	-	-	9,432	43,439	-	-	52,871
Profit for the year from continuing operations 268,732 78,804 9,432 43,439 392,094 (426,038) 366,463 Profit for the year from discontinued operation - - 4,069 - - 4,069		(100,446)	(14,514)	-	-	(1,109)	20,375	(95,694)
Profit for the year from discontinued operation 4,069 4,069				9,432	43,439		(426,038)	
Profit for the year 268,732 78,804 13,501 43,439 392,094 (426,038) 370,532	Profit for the year from discontinued operation	-	-		-	-	-	4,069
	Profit for the year	268,732	78,804	13,501	43,439	392,094	(426,038)	370,532

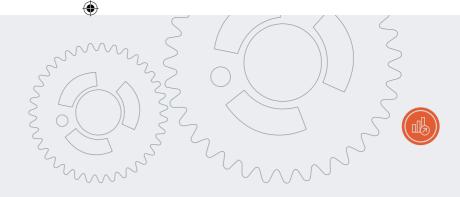
BOTSWANA INSURANCE HOLDINGS LIMITED GROUP YEAR END RESULTS 2019

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Bifm Botswana Life



Commentary (cont'd)

SEGMENT ASSETS AND LIABILITIES

	Life Business	Asset Management	General Insurance (Discontinued operations)	Other	Inter Segmental	Consolidated
	P'000	P'000	P'000	P'000	P'000	P'000
At 31 December 2019						
Total Assets	12,928,868	535,773	-	6,612,714	(3,583,715)	16,493,640
Total Liabilities	10,899,230	46,099	-	6,038,071	(3,416,702)	13,566,698
At 31 December 2018						
Total Assets	12,244,887	6,343,051	48,031	1,801,217	(4,626,062)	15,811,124
Total Liabilities	10,299,550	5,856,338	27,606	1,246,920	(4,459,863)	12,970,551

LIFE INSURANCE BUSINESS

Net Premium Income grew by 11% from P2.35 billion in 2018 to P2.60 billion in 2019. Total new business written grew by an impressive 18% underpinned by strong performance on group lines. Recurring premium income recorded a growth of 12% from P1.30 billion in December 2018 to P1.46 billion in 2019. This line represents a sustainable source of profits in the long term.

The value of new business, which represents the present value of future profits from new business premiums written during the year, increased by 8% percent from the previous year on the back of impressive new business volumes from the group lines. The operating profit increased by 3% compared to December 2018. The growth is mainly a result of good new business volumes from the group lines and low new business strain for our retail products. Operating expenses increased above inflation as a result of the investment made on the 5-year strategy that was rolled out at the beginning of the year. Selling expenses increased in line with the increase in income from group lines.

During the year, management launched the soft elements of the 'Life and More' marketing campaign. This is a 2-year campaign that is intended to support the 5-year Se Sarona strategy with the purpose of brand positioning, client delight and elevating the advisory role as the narrative is scripted to demonstrate a problem and its solution which profiles Botswana Life products. The company also launched an extended family funeral cover called Masika Othe. The launch of this product demonstrates our agility and commitment to innovation and predicting customer needs.

The prospects for the economy remain mixed reflecting both international economic uncertainty as well as domestic challenges. Despite these challenges Management is focused on delivering sustainable growth and value to its stakeholders through various innovations.

ASSET MANAGEMENT BUSINESS

BIFM Group's operating profit for 2019 was flat when compared to the 2018 performance. The main driver of the 2019 performance was the continued pressure on investment management fees hence lower margins, the margin squeeze calls for more stringent cost management and containment strategies. The Zambia business on the other hand remained resilient despite the challenging economic conditions particularly in the 2nd half of the year and posted an overall 5% year on year growth in operating profit. Total Assets Under Management for the year were P27.3billion, a 5% growth from the 2018 AUM. Included in this number is Zambia's P4.2billion and the remaining P23.1billion represents assets directly managed by BIFM. During the year Management rolled out a new 5 year strategy which saw some new funds being introduced to the market. This strategy is already bearing fruit with fresh mandates received for some of the new funds. Management is cognizant of the highly competitive environment and will continue to focus on managing expenses and delivering value to clients.

CAPITAL MANAGEMENT AND SOLVENCY

The Group remains well positioned in terms of capital management and solvency. This was taken into consideration by the board when resolving a final dividend. The board has confidence in the Group's ability to maintain dividends at this level while ensuring that its capital position remains solid and aligned with future capital requirements whilst sustaining healthy levels of Return on Group Equity Value.

LOOKING AHEAD

We continue to focus on our strategies of strengthening the core and looking for opportunities to expand the offerings of the group. The focus on collaboration is beginning to yield results and management will continue to drive internal synergies as well as mutually beneficial partnerships with key clients.

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We would like to thank all our Clients, Brokers, Agents, Staff and other Stakeholders for the on-going partnerships and support and look forward to serving them in the future.



ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2019

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Commentary (cont'd)

DIVIDEND DECLARATION

The Directors have resolved to award a final dividend of 59 thebe per share (net of tax) and a special dividend of 11 thebe per share (net of tax).

The important dates pertaining to the dividends are:

Declaration date Ex-dividend date Last day to register for dividend Payment of dividend

FOR AND ON BEHALF OF THE BOARD

B Dambe-Groth (Chairperson) 10 March 2020

C Lesetedi (Group CEO)

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Directors:

Batsho Dambe-Groth (Chairperson) Catherine Lesetedi (Group CEO) Kudakwashe Mukushi *** Kobas Vlok ** Andrew Cartwright** Chandra Chauhan John Hinchliffe * Mahube Mpugwa Andre Roux ** Lieutenant General Tebogo Masire

Registered Office:

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Transfer Secretaries:

PricewaterhouseCoopers (Pty) Limited, Plot 50371 Fairgrounds Office Park PO Box 294, Gaborone

Auditors:

Ernst & Young 2nd Floor Letshego Place, Khama Crescent PO Box 41015, Gaborone

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*British **South African *** Zimbabwean