2020 Half Year Financial Results Announcement



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Operational Overview

Catherine Lesetedi GCEO



Our Mission

We engineer legacies for our clients and deliver exceptional returns for our shareholders through service excellence in wealth and insurance management.



Unrivalled combined strength of the BIHL Group



This year, we are 45 years stronger together.







Economic Highlights



GLOBAL GROWTH Q4 2019 : 2.9% Q4 2018 3.7% IMF Forecast : -4.9% LOCAL GDP Q4 2019 : 1.6% Q4 2018 : 4.2% IMF Forecast : -5.4%



INFLATION 0.9% June 2020 (2.4% May 2020)

BANK RATE 4.25% (50 basis point reduction April 30, 2020)

***Sources**: Monetary Policy Committee, June 2020; World Economic Outlook Update, June 2020.

Resilience During the Pandemic



COVID-19 Response



The health and wellbeing of our people is our utmost priority.

Stringent safety measures while minimising impact to our businesses...

HEALTH PROTOCOLS: PROTECTING COLLEAGUES, CUSTOMERS & PARTNERS Remote Working Safe Premises

• Awareness Campaigns

SOCIAL RESPONSIBILITY

- P4.5m Gov Donation
- Premium Holiday Dispensation



BUSINESS IMPACT MINIMISATIONRapid Response Plans



ACCELERATED DIGITISATION AND AUTOMATION

Notable Facts



In the last ten years, we have had...

PREMIUM INCOME P20.67bn



TAXES PAID P0.9bn

PAT over P4.3bn



Over P13bn CLAIMS PAID

EMBEDDED VALUE P4.69 bn

+P29.9mn invested by The BIHL Trust into Botswana communities







Performance Highlights



Net Insurance Premium Income▼5% to P1.21bn

Value of New Business Flat at P66mn

Fee Revenue ▲ 11% to P53mn

Assets Under Management **&** 8% to P30.5bn

Growth

Earnings

Operating Profit ▲17% to P202mn

Core Earnings ▲7% to P203mn

Profit Attributable to Equity Holders ▲45% to P264mn

Operating Profit contributions

H1 2020

MAR

H1 2019



Our Group Strategy





Our Vision

To be the leading client-centric, broad-based financial services Group in markets we choose to operate in.



STRENGTHEN THE CORE

Client Centricity

Innovation & Transformation

Employee Value Proposition

Collaboration

New Growth Opportunities

EXPAND THE BUSINESS

Strengthen the Core







Group-wide Business Development



Transformation and Innovation



Market Strength Maintained



Capital Management and Solvency



Commitment to Compliance



Challenges during the period

- COVID-19 restrictions impact
- Economic environment
- Household income pressure



The BIHL Trust

The BIHL Trust 2020 - 2023 Strategy supports community projects that help engineer legacies in:



Social upliftment Education Public Health

Conservation of the Environment



Focus Areas Going Forward



Building a digitally enabled business through agile execution

Strengthening our business for continued resilience Empowering our People to work in new ways

Distribution Capability and Reach



Digital Transformation and Innovative Solutions



Agile Execution of our Mandate



Value Proposition defined by Customer Insights



Good Governance, Risk and Compliance



Our journey of engineering legacies continues with greater emphasis on convenience to clients through innovation, digitisation, automation and agile execution.



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Financial Performance

Kudakwashe Mukushi Group CFO

Revenue

BWP Million

Recurring premium Single premium Fee revenue Shareholder investment return

Actual Jun 2020 Actual Jun 2019

Revenue Split

Actual June 2020







Recurring premium
 Fee revenue

Shareholder investment return

Single premium

BWP Million





Sustainability BWP Million



BWP Million



Operating profit







Subsidiaries OP (P'000)





Dividends (thebe per share)





Mar 2

Value of New Business in BWP Million

Embedded Value



Financial Position



Embedded Value Earnings - GEV Movement



Return on Group Embedded Value



ROGEV -Target

Engineered to deliver, as we engineer legacies.

Re a leboga.

Any questions?