

BOTSWANA INSURANCE HOLDINGS LIMITED

2018 YEAR END RESULTS









ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2018

Key Highlights

Revenue

- Net insurance premium income increased by 1% to P 2.35 billion
- Fee revenue increased by 4% to P107 million
- Value of new business decreased by 1% to P 147 million

Embedded Value

- Embedded value increased by 3% to P 4.42 billion (December 2017: P 4.31 billion)
- Return on Group Embedded Value is 14.0% (December 2017: 7%)

Assets Under Management

Assets under management increased by 3% to P 27.5 billion

Dividends

- P 457.4 million paid as dividends during the year (2017: P 342.9 million)
- Final normal dividend proposed of P 189.2 million (gross of tax)
- Special dividend proposed of P 45.2 million (gross of tax)

Earnings

- Operating profit increased by 12% to P 375 million
- Core earnings increased by 11% to P 383 million
- Profit attributable to equity holders increased by 6% to P 370 million

Solvency

Business is well capitalised, required capital for the group subsidiaries is covered **4.7 times** (December 2017: 5.4 times)





Group Consolidated Income Statement

| | Year to 31 Dec 2018 P'000 | Year to 31 Dec 2017 P'000 |
|--|---------------------------------|---------------------------------|
| Revenue | | |
| Net insurance premium income | 2,349,017 | 2,320,046 |
| Gross premium income | 2,397,369 | 2,351,260 |
| Insurance premiums ceded to reinsurers | (48,352) | (31,214) |
| Investment income | 825,072 | 719,020 |
| Fee revenue | 107,021 | 103,075 |
| Investment income | 142,698 | 80,338 |
| Interest income using EIR | 11,065 | - |
| Other interest income | 615,050 | 577,855 |
| Profit on sale of associates | - | 12,993 |
| Net losses on financial assets held at fair value through profit or loss | (50,762) | (55,241) |
| Total revenue | 3,174,089 | 3,039,066 |
| Net insurance and investment contract benefits and claims | (2,145,572) | (2,027,157) |
| Gross insurance benefits and claims | (1,499,330) | (1,381,519) |
| Reinsurance claims | 12,229 | 6,992 |
| Change in liabilities under investment contracts | (191,599) | (64,932) |
| Change in policyholder liabilities under insurance contracts | (470,805) | (588,217) |
| Change in contract liabilities ceded to reinsurers | 3,933 | 519 |
| Expenses | (619,231) | (660,458) |
| Sales remuneration | (310,895) | (336,295) |
| Administration expenses | (308,336) | (324,163) |
| Profit before share of profit of associates and joint ventures | 409,286 | 351,451 |
| Share of profit of associates and joint ventures | 52.871 | 72,927 |
| Profit before tax | 462,157 | 424,378 |
| Tax expense | (95,694) | (76,092) |
| Profit for the year from continuing operations | 366,463 | 348,286 |
| Discontinued operations | | |
| Profit for the year from discontinued operations | 4,069 | 1,041 |
| Profit for the year | 370,532 | 349,327 |





ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2018

Group Consolidated Income Statement (cont'd)

| | Year to 31 Dec 2018 P'000 | Year to 31 Dec 2017 P'000 |
|--|---------------------------------|---------------------------------|
| Profit attributable to: | | |
| - Equity holders of the parent from continuing operations | 366,607 | 348,016 |
| - Equity holders of the parent from discontinuing operations | 4,069 | 1,041 |
| - Non-controlling interests | (144) | 270 |
| | 370,532 | 349,327 |
| | | |
| Earnings per share (thebe) attributable to ordinary equity holders of the parent | | |
| - Basic | 135 | 127 |
| - Diluted | 135 | 126 |
| Earnings per share (thebe) from continuing operations | | |
| - Basic | 133 | 126 |
| - Diluted | 133 | 125 |
| | | |

Group Consolidated Statement of Comprehensive Income

| | Year to 31 Dec 2018 P'000 | Year to 31 Dec 2017 P'000 |
|--|---------------------------------|---------------------------------|
| Profit for the year | 370,532 | 349,327 |
| Other comprehensive income | | |
| Other comprehensive income to be reclassified to profit or loss in subsequent periods (net of tax) | | |
| Exchange differences on translation of foreign operations | 2,538 | (33,359) |
| Total comprehensive income for the year | 373,070 | 315,738 |
| Total comprehensive income attributable to: | | |
| - Equity holders of the parent | 369,145 | 314,427 |
| - Equity holders of the parent from discontinuing operations | 4,069 | 1,041 |
| - Non-controlling interests | (144) | 270 |
| | 373,070 | 315,738 |





Group consolidated statement of financial position

| | Year to 31 Dec 2018 P'000 | Year to 31 Dec 2017 P'000 |
|--|---------------------------------|---------------------------------|
| ASSETS | | |
| Property and equipment | 155,320 | 155.350 |
| Intangible assets | 99,454 | 92,273 |
| Investment property | 117,344 | 112,101 |
| Investments in associates and joint ventures | 1,577,409 | 1,714,610 |
| Long term reinsurance assets | 6,350 | 2,417 |
| Non-current assets held for sale | 47,688 | 54,222 |
| Financial assets at fair value through profit or loss | 13,340,130 | 12,960,069 |
| - Bonds (government, public authority, listed and unlisted corporates) | 8,031,912 | 7,585,630 |
| - Investment in property funds and companies | 294,132 | 244,021 |
| - Equity investments (local and foreign) | 3,415,317 | 3,656,189 |
| - Other loan advances | 393,951 | 496,229 |
| - Money market instruments | 1,204,818 | 978,000 |
| Loans at amortised cost | 50,000 | - |
| Insurance and other receivables | 304,585 | 290,858 |
| Tax refund due | - | 4,809 |
| Cash, deposits and similar securities | 112,844 | 184,254 |
| Total assets | 15,811,124 | 15,570,963 |
| EQUITY AND LIABILITIES | | |
| Equity attributable to equity holders of the parent | | |
| Stated capital | 154,936 | 154,936 |
| Non-distributable reserves | 323,449 | 397,914 |
| Retained earnings | 2,340,180 | 2,388,707 |
| Total equity attributable to equity holders of the parent | 2,818,565 | 2,941,557 |
| Non-controlling interests | 22,008 | 16,823 |
| Total equity | 2,840,573 | 2,958,380 |
| Liabilities | | |
| Policyholder liabilities under: | 12,521,188 | 12,218,341 |
| - Insurance contracts | 9,859,345 | 9,388,540 |
| - Investment contracts | 2,661,843 | 2,829,801 |
| Deferred tax liability | 13,695 | 9,702 |
| Insurance and other payables | 398,269 | 364,724 |
| Tax payable | 2,428 | - |
| Related party balances | 17,632 | 4,134 |
| Liabilities classified as held for sale | 17,339 | 15,682 |
| Total equity and liabilities | 15,811,124 | 15,570,963 |







ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2018

Group Consolidated Statement of Changes in Equity

| | Stated capital P'000 | Non distributable reserves P'000 | Retained earnings P'000 | Total Equity attributable to equity holders of parent P'000 | Non controlling interest P'000 | Total equity P'000 |
|--|----------------------------|---|-------------------------------|--|---|--------------------------|
| For the year ended 31 December 2018 | | | | | | |
| As at 1 January 2018 | | | | | | |
| Opening balances | 154,936 | 397,914 | 2,388,707 | 2,941,557 | 16,823 | 2,958,380 |
| Profit for the year | - | - | 370,676 | 370,676 | (144) | 370,532 |
| FCTR Movement | - | 2,538 | - | 2,538 | - | 2,538 |
| Dividend paid | - | - | (457,441) | (457,441) | - | (457,441) |
| Transfers from non-distributable reserves to retained earnings | - | (88,593) | 88,593 | - | - | - |
| Other movements in reserves | - | - | (44,598) | (44,598) | - | (44,598) |
| Change in reserves in associates | - | 11,590 | (5,757) | 5,833 | 5,329 | 11,162 |
| Balances at 31 December 2018 | 154,936 | 323,449 | 2,340,180 | 2,818,565 | 22,008 | 2,840,573 |
| For the year ended 31 December 2017 | | | | | | |
| As at 1 January 2017 | | | | | | |
| Opening balances | 130,821 | 444,269 | 2,341,425 | 2,916,515 | 20,583 | 2,937,098 |
| Profit for the year | - | - | 349,057 | 349,057 | 270 | 349,327 |
| FCTR Movement | - | (33,589) | · - | (33,589) | - | (33,589) |
| Dividend paid | - | · · · | (342,906) | (342,906) | (4,030) | (346,936) |
| Transfers from non-distributable reserves to retained earnings | - | (14,647) | 14,647 | - | - | - |
| Other movements in reserves | 24,115 | 1,881 | 55,304 | 81,300 | - | 81,300 |
| Change in reserve in associates | - | = | (28,820) | (28,820) | - | (28,820) |
| Balances at 31 December 2017 | 154,936 | 397,914 | 2,388,707 | 2,941,557 | 16,823 | 2,958,380 |

Group Consolidated Statement of Cash Flows

| | 31 Dec 2018 P'000 | 31 Dec 2017 P'000 |
|--|----------------------|----------------------|
| | | |
| Net cash flow from operating activities | 383,369 | 1,047,859 |
| Cash generated from operations | 554,700 | 1,206,418 |
| Interest received | 97,323 | 88,360 |
| Dividend received from equity investments | 119,365 | 89,597 |
| Dividend received from associates and joint ventures | 151,533 | 101,354 |
| Tax paid | (82,111) | (90,934) |
| Dividend paid | (457,441) | (346,936) |
| | | |
| Net cash flow utilised in investing activities | (454,779) | (1,682,885) |
| Purchase of property and equipment | (6,267) | (9,296) |
| Purchase of computer software | (14,744) | (5,835) |
| (Purchase)/proceeds from sale of investment in associates, joint ventures and subsidiaries | (3,056) | 232,661 |
| Acquisition of investments | (430,712) | (1,900,415) |
| | | |
| Net decrease in cash and cash equivalents | (71,410) | (635,026) |
| Cash and cash equivalents at the beginning of the year | 184,254 | 819,280 |
| Cash and cash equivalents at the end of the year | 112,844 | 184,254 |





Group Embedded Value

DEFINITION OF EMBEDDED VALUE

The embedded value represents an estimate of the economic value of the company excluding the value attributable to future new business and the value attributable to minority interests. The embedded value comprises:

- > The value of the shareholders' net assets;
- > Fair value adjustments; and
- > The value of in-force business.

The value of in-force business is the present value of future after-tax profits arising from business in force at the valuation date, discounted at the risk discount rate, and adjusted for the cost of capital required to support the business.

EMBEDDED VALUE RESULTS

| | Year to 31 December 2018 P'000 | Year to 30 December 2017 P'000 |
|--|---|---|
| Shareholders' net assets after fair value adjustments Shareholders' net assets, excluding goodwill | 2,755,575 2,755,575 | 2,875,604 2,875,604 |
| Value of in-force Value before cost of capital Fair value adjustments Cost of capital | 1,663,855 1,623,934 176,562 (136,641) | 1,431,756 1,500,004 56,362 (124,611) |
| Embedded value at end of period | 4,419,430 | 4,307,359 |
| Required Capital Required Capital Cover Embedded value per share (Pula) Embedded value earnings | 584,948 4.7 15.65 | 529,539 5.4 15.25 |
| Embedded value at 31 December 2018 Embedded value at beginning of period Change in embedded value Movement in capital Dividends paid Embedded value earnings | 4,419,430 4,307,359 112,071 31,965 457,441 601,477 | 4,307,359 4,339,385 (32,025) (5,073) 342,906 305,808 |
| Return on embedded value | 14.0% | 7.0% |
| These earnings can be analysed as follows: Expected return on life business in force Value of new business Value at point of sale Expected return to end of period | 127,688 158,260 146,677 11,583 | 126,292 159,368 148,516 10,852 |
| Operating experience variances Mortality/Morbidity Persistency Expenses Other | 73,064 25,121 2,714 327 44,902 | (38,224) 18,253 (14,059) (31,487) (10,931) |
| Operating assumption changes Mortality/morbidity Persistency Expenses Other | 45,293 70,156 22,037 (7,977) (38,923) | 112,003 19,180 1,347 35,918 55,558 |





ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2018

Group Embedded Value (cont'd)

| | Year to 31 December 2018 P'000 | Year to 30 December 2017 P'000 |
|--|---|---|
| Embedded value earnings from operations | 404,305 | 367,873 |
| Investment variances | 27,044 | 38 |
| Economic assumption changes | (19,415) | 33,285 |
| Investment return | (3,297) | 2,449 |
| Risk discount rate | (16,118) | 30,835 |
| Embedded value earnings from covered business | 411,935 | 356,564 |
| Return on shareholders assets | 69,341 | 200,382 |
| Investment Returns | (32,418) | (10,623) |
| Net profit non-life operations | 101,759 | 106,712 |
| Change in shareholders' fund adjustments | 120,201 | (183,042) |
| Changes in treasury share adjustments | (1,809) | 2,798 |
| Movement in fair value of incentive scheme shares | 10,415 | 19,331 |
| Movement in present value of holding company expenses | (26,143) | 319 |
| Movement in other net worth adjustments | 137,738 | (205,490) |
| Embedded value earnings | 601,477 | 305,808 |
| a) Value of new business | 440.077 | 440.540 |
| Value of new business at point of sale Value before cost of capital | 146,677 154.859 | 148,516 154,753 |
| Recurring premium | 94,393 | 91,597 |
| Single premium | 60,466 | 63,156 |
| Cost of capital | (8,182) | (6,237) |
| Expected return to end of period | 11,583 | 10,852 |
| b) Fair value adjustments | | |
| Staff share scheme | (22,767) | (33,182) |
| Non-life operations write-up to fair value (BIFM, LG and Associates) | 130,487 | 173,627 |
| Non-life operations write-up to fairvalue (other) | 94,696 | (86,182) |
| Group holding expenses | (142,858) | (116,715) |
| Reversal of cross holding adjustment Total | 117,004 | 118,813 |
| Total Consisting of: | 176,562 | 56,362 |
| Value of In Force adjustments | 176,562 | 56,362 |

Commentary

ECONOMIC ENVIRONMENT

The year began with optimism and bullish sentiment due to US tax cuts, encouraging macroeconomic data and a measured approach towards rate normalisation by the ECB (European Central Bank) that firmed global inflation and growth expectations, driving risky asset prices up. Late in February, policy uncertainty led to an increase in market volatility, causing most asset classes to end the quarter in modestly negative territory. The greatest contributors to market volatility were aggressive protectionism by the US government, the less accommodative stance of the Federal Reserve and concerns around the regulation of technology companies. Capital markets fared rather less well in the final quarter of 2018 with heightened volatility, escalating trade tensions between the US and China, rising interest rates in the US, the risk of a no-deal Brexit, rising geopolitical tensions all contributing to dampened investor sentiment. This led to a large sell-off of developed market equities, which suffered a double-digit decline during the last quarter of 2018, in favour of emerging market equities. This caused the IMF (International Monetary Fund) to lower global growth forecasts from 3.9% to 3.7% citing escalating trade tensions and the reversal of capital flows to emerging markets with weaker fundamentals and higher political risks.

Locally, economic growth expectations were upbeat with both the World Bank and the Ministry of Finance and Economic Development projecting improved growth in 2018. However, persistence of a difficult trading environment contributed to bearish capital market sentiments with domestic equities in decline during the year, this was offset somewhat by local bonds rallying. The change in government leadership saw renewed positivity in investor sentiment on the back of a more business-friendly government with more accommodative policies but this did not immediately translate to an improved macroeconomic environment. Business activity continued to be hampered with high unemployment, low consumer discretionary income and restrictive policies. As the year ended, the local environment displayed renewed investor sentiment beginning to translate into positive capital market inflows with local equities posting positive returns after five consecutive quarterly declines. Local bonds were once again positive.





Commentary (cont'd)

Inflation remained within the Central Bank's target range having peaked at 3.8% in November on the back of increased fuel prices, this despite a decrease in international oil prices. The Bank of Botswana maintained the Bank Rate throughout the year owing to favourable medium-term inflation outlook and suppressed demand side inflationary pressures. For the year, the Pula depreciated 9.0% against the US Dollar while it appreciated 6.6% against the South African Rand.

ACCOUNTING POLICIES AND PRESENTATION

The accounting policies adopted for the period comply in all material respects with International Financial Reporting Standards (IFRS) and are presented in the manner required by the Insurance Industry Act (CAP 46:01) and the Companies Act (CAP 42:01). These policies are consistent with those applied for the year ended 31 December 2017 except for the new accounting policies adopted by the Group on revenue recognition and financial instruments as necessitated by the new changes emanating from IFRS 9 and IFRS 15.

FINANCIAL OVERVIEW

| Analysis of earnings | Year to | Year to | |
|---|-------------|-------------|----------|
| | 31 December | 31 December | |
| | 2018 | 2017 | % Change |
| | P'000 | P'000 | - |
| Operating profit | 374,864 | 333,411 | 12% |
| Investment income on shareholders' assets | 8,341 | 13,266 | -37% |
| Core Earnings | 383,205 | 346,677 | 11% |
| Profit on sale of associate | - | 12,993 | -100% |
| Share of profit of associates and joint ventures net of tax | 52,871 | 72,927 | -28% |
| Investment surpluses/(losses) on shareholder assets | 25,937 | (7,950) | -426% |
| Profit before tax | 462,013 | 424,647 | 9% |
| Tax | (95,694) | (76,091) | 26% |
| Profit after tax | 366,319 | 348,556 | 5% |
| Profit for the year from discontinued operations | 4,069 | 1,041 | 291% |
| Profit attributable to ordinary shareholders | 370,388 | 349,597 | 6% |
| Minority shareholders' interest | 144 | (270) | -153% |
| Total Profit | 370,532 | 349,327 | 6% |

Operating profit for the life business increased by 12% compared to the previous year due to once off separation costs incurred in 2017 which did not recur this year and improved profitability resulting from reduced new business strain on the individual life book as well as improved claims experience on the credit life book. The asset management business operating profit for the year is 3% down on prior year due to lower fees earned by the Zambian business driven by underperforming equities, while general insurance business was positively impacted by lower claims. Share of profits of associates and joint ventures decreased by 28% due to increase in effective tax rate for Letshego Holdings Limited which also led to the drop in fair value for the business. The other associates; Funeral Services Group, Botswana Insurance Company Limited and NICO reported satisfactory results compared to last year. Investment income which comprises dividend income and interest income reduced by 37% compared to prior year reflecting the reduction in excess capital held in the group over time.

Embedded value

The Group's embedded value increased to P4.42 billion from the P4.31 billion reported as at 31 December 2017 year end. The embedded value allows for P457.4 million dividends paid during the period.

Value of new life business

The value of new life business decreased by 1% to P147 million compared to the prior year. Value of new business was subdued mainly due to lower new business volumes for individual life and annuities

OVERVIEW OF OPERATIONS

For management purposes, the group is organised into three principal business areas based on their products and services and these make up the four reportable operating segments as follows;

- The life insurance segment which provides life insurance services to its customers through Botswana Life Insurance Limited, Botswana's leading life insurance company, a full subsidiary of the Group.
- The asset management segment which provides asset management services to its customers through Botswana Insurance Fund Management Limited, a full subsidiary of the Group
- The general insurance segment which provides legal insurance and short-term insurance to its customers through BIHL Insurance Company Limited and Botswana Insurance Company Limited respectively (BIC).
- BIHL also has associate and joint venture holdings of 26.17% in Letshego Holdings Limited, 36.38% in Funeral Services Group (FSG), 50% in BIC and 25.1% in Nico Holdings Limited (Malawi)

Inter-segment transactions that occurred during 2018 and 2017 between business segments took place on an arm's length basis in a manner similar to transactions with third parties. Segmental income, segment expense and segment results include those transfers between business segments, which are eliminated on consolidation.

The sources of revenue for segments included under "Other" segments are Unit Trust business, Holding Company and the Corporate Social Investment Trust.





ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2018

Commentary (cont'd)

SEGMENT RESULTS

For the year ended 31 December 2018

| | Life Business | Asset Management | General insurance | Associates & Joint Ventures | Other | Inter Segmental | Consolidated |
|--|------------------|---------------------|-------------------|-----------------------------|----------|--------------------|--------------|
| | P'000 | P'000 | P'000 | P'000 | P'000 | P'000 | P'000 |
| Premium revenue | 2,349,017 | - | - | - | - | - | 2,349,017 |
| Fee revenue | | | | | | | |
| - Internal | - | 616 | - | - | - | (616) | - |
| - External | - | 123,863 | - | - | (16,842) | - | 107,021 |
| Investment income | 558,473 | 207,381 | - | - | 449,373 | (446,414) | 768,813 |
| Fair value gains and losses | (61,028) | 10,266 | - | - | | | (50,762) |
| Total net income | 2,846,462 | 342,126 | - | - | 432,531 | (447,030) | 3,174,089 |
| Policyholder benefits paid | (1,487,101) | - | - | - | - | - | (1,487,101) |
| Change in liabilities under investment contracts | - | (191,599) | - | - | - | - | (191,599) |
| Change in policyholder liabilities under insurance contracts | (466,872) | - | - | - | - | - | (466,872) |
| Administration expenses | (212,416) | (57,209) | - | - | (39,328) | 617 | (308,336) |
| Selling expenses | (310,895) | - | - | - | - | - | (310,895) |
| Profit before share of profit of | | | | | | | |
| associates and joint ventures | 369,178 | 93,318 | - | - | 393,203 | (446,413) | 409,286 |
| Share of profit of associates and joint ventures | - | - | 9,432 | 43,439 | - | - | 52,871 |
| Tax expense | (100,446) | (14,514) | - | - | (1,109) | 20,375 | (95,694) |
| Profit for the year from continuing operations | 268,732 | 78,804 | 9,432 | 43,439 | 392,094 | (426,038) | 366,463 |
| Profit for the year from discontinued operation | - | - | 4,069 | - | - | - | 4,069 |
| Profit for the year | 268,732 | 78,804 | 13,501 | 43,439 | 392,094 | (426,038) | 370,532 |

For the year ended 31 December 2017

| | Life Business | Asset Management | General insurance | Associates & Joint Ventures | Other | Inter Segmental | Consolidated |
|--|------------------|---------------------|-------------------|-----------------------------|----------|--------------------|--------------|
| | P'000 P'000 | P'000 | P'000 | P'000 | P'000 | P'000 | |
| Premium revenue | 2,320,046 | | - | - | - | - | 2,320,046 |
| Fee revenue | | | | | | | |
| - Internal | - | 2,380 | - | - | - | (2,380) | - |
| - External | - | 118,017 | - | - | (14,942) | | 103,075 |
| | - | 12,993 | - | - | · - | - | 12,993 |
| Investment income | 495,609 | 157,621 | - | - | 429,017 | (424,054) | 658,193 |
| Fair value gains and losses | 34,579 | (89,820) | - | - | | · - | (55,241) |
| Total net income | 2,850,234 | 201,191 | - | - | 414,075 | (426,434) | 3,039,066 |
| Policyholder benefits paid | (1,374,527) | - | - | - | - | - | (1,374,527) |
| Change in liabilities under investment contracts | - | (64,932) | - | - | - | - | (64,932) |
| Change in policyholder liabilities under insurance contracts | (587,698) | - | - | - | - | - | (587,698) |
| Administration expenses | (224, 132) | (58,036) | - | - | (44,964) | 2,969 | (324,163) |
| Selling expenses | (336,294) | - | - | - | - | - | (336,294) |
| Profit before share of profit of associates and joint ventures | 327,583 | 78,223 | - | - | 369,111 | (423,466) | 351,451 |
| Share of profit of associates and joint ventures | - | 11,336 | 10,621 | 72,927 | - | - | 72,927 |
| Income tax expense | (70,935) | (11,269) | - | - | (18,468) | 24,580 | (76,092) |
| Profit for the year from continuing operations | 256,694 | 78,291 | 10,621 | 50,970 | 334,151 | (382,440) | 348,286 |
| Profit for the year from discontinued operation | - | - | 1,041 | - | - | - | 1,041 |
| Profit for the year | 256,648 | 66,954 | 1,041 | 72,927 | 369,055 | (417,298) | 349,327 |







Commentary (cont'd)

SEGMENT ASSETS AND LIABILITIES

| | Life Business | Asset Management | General insurance (discontinued operations) | Other | Inter Segmental | Consolidated |
|---------------------|------------------|---------------------|--|-----------|--------------------|--------------|
| | P'000 | P'000 | P'000 | P'000 | P'000 | P'000 |
| At 31 December 2018 | | | | | | |
| Total Assets | 12,244,887 | 6,343,051 | 48,031 | 1,801,217 | (4,626,062) | 15,811,124 |
| Total Liabilities | 10,299,550 | 5,856,338 | 27,606 | 1,246,920 | (4,459,863) | 12,970,551 |
| At 31 December 2017 | | | | | | |
| Total Assets | 11,836,936 | 6,117,539 | 62,133 | 791,107 | (3,236,752) | 15,570,963 |
| Total Liabilities | 9,796,902 | 5,663,569 | 37,566 | 57,506 | (2,942,960) | 12,612,583 |

LIFE INSURANCE BUSINESS

Botswana Life Insurance Limited's financial year ended 31 December 2018 remained stable despite a challenging economic environment with Net Premium income of P 2.35 billion. Recurring premium income grew by 8% from P1.25 billion to P1.35 billion representing a sustainable source of profits in the long term.

The value of new business, which represents the present value of future profits from new business premiums written during the year, decreased by 1% from prior year owing to increased pressure on margins. Operating Profit improved by 11% over prior year due to improved profitability resulting from reduced new business strain on the individual life book and improved claims experience on the credit life book.

During the year the business launched yet another innovative product, the Botswana Life International Investment Plan (BLIIP) for its high net worth clientele. The product which is a first of its kind in Botswana is a USD denominated offshore investment plan. The game changer product has an added feature where the client can self-manage their funds by having credentials to access their investment portfolio online. Launched on the 1st November 2018, this product is an expansion to the Affluent Client Value Proposition (CVP) that affords bespoke channels for Botswana Life clients to manage and grow their wealth. The launch of this product demonstrates our agility and commitment to innovation and addressing customer needs.

Botswana Life Insurance Limited 's new Chief Executive Officer, Mr. Ronald Samuels together with his team have embarked on a 5-year strategy to transform the business through an aggressive focus on revenue growth and profitability, customer delight and distribution excellence.

The prospects for the economy remain mixed reflecting both international economic uncertainty as well as domestic challenges albeit the latter is showing signs of improvement. Despite these challenges Management is focused on delivering sustainable growth and value to its stakeholders through innovation driven by commercial insights.

ASSET MANAGEMENT BUSINESS

BIFM Group's operating profit showed a year on year decline of 3%, an improvement from the half year performance which showed a 7% decrease year on year, demonstrating the group's resilience in a tough operating environment. While income performance in both BIFM and Zambia showed a year on year increase, the businesses had to incur some business-critical expenses, resulting in higher costs in 2018, which coupled with an unfavourable Kwacha performance, weighed down the operating profit number. Total assets under management grew by 3% year on year to P27.5 billion, broken down into: BIFM P23.2 billion and Zambia P4.3 billion.

SHORT TERM INSURANCE BUSINESS

Despite pressures on revenue generation, Legal Guard has achieved an operating profit of P4.1 million for the year, up from a P1.4 million for 2017. This has been achieved as the benefits of initiatives which began in prior years continue to be realised. The business has continued to improve its claims administration processes resulting in a significant decline in claims costs. The business has also achieved a 9% year on year decline in operating expenses following the restructuring exercise undertaken in 2017 and a continuing focus on managing operating costs.

Looking forward, Legal Guard will continue to focus on the implementation of its current strategic plan with emphasis on arresting and reversing the recent trend in top line performance. Legal Guard also continues to focus on improving internal processes to enhance business agility and improve customer service.

CAPITAL MANAGEMENT AND SOLVENCY

The Group remains well positioned in terms of capital management and solvency. This was taken into consideration by the board when resolving a final dividend. The board has confidence in the Group's ability to maintain dividends at this level while ensuring that its capital position remains solid and aligned with future capital requirements whilst sustaining healthy levels of Return on Group Equity Value. The issuance of an asset management license for BIFM saw a release of some of the statutory capital held by the company under the insurance license; the Board has resolved to pay out this released capital to shareholders as a special dividend.





ABRIDGED AUDITED GROUP RESULTS FOR THE YEAR ENDED 31 DECEMBER 2018

Commentary (cont'd)

LOOKING AHEAD

We continue to focus on our key twin strategies of growth and profitability. However, uncertainty in the global markets is expected to continue to affect the results. We would like to thank all our Clients, Brokers, Agents, Staff and other Stakeholders for the on-going partnerships and support and look forward to serving them in the future.

The Directors have resolved to award a final dividend of 67 thebe per share (gross of tax) and a special dividend of 16 thebe per share (gross of tax).

The important dates pertaining to the dividends are:

Declaration date 21 February 2019 05 April 2019 Ex-dividend date Payment of dividend 19 April 2019

For and on behalf of the Board

B Dambe-Groth (Chairperson)

C Lesetedi (Group CEO)

06 March 2019

Directors:

Batsho Dambe-Groth (Chairperson) Catherine Lesetedi (Group CEO) Gaffar Hassam *** Chandra Chauhan Gerrit van Heerde** John Hinchliffe Mahube Mpugwa Andre Roux ** Lieutenant General Tebogo Masire

Registered Office:

Plot 66458 PO Box 336, Gaborone, Fairgrounds Financial Centre Tel: +267 370 7400 Fax: +267 397 3705 www.bihl.co.bw

Transfer Secretaries:

PricewaterhouseCoopers (Pty) Limited, Plot 50371 Fairgrounds Office Park PO Box 294. Gaborone

Auditors:

Ernst & Young 2nd Floor Letshego Place, Khama Crescent PO Box 41015, Gaborone